Instruction on exercising the consumer's right to withdraw from the contract for the sale of goods

1. Right to withdraw from the contract

You have the right to withdraw from this contract without giving a reason within 30 days. The period for withdrawing from the contract expires after 30 days from the day when you or a third party designated by you, with the exception of the carrier, take delivery of the goods. If the goods ordered in one order are delivered separately, the deadline will expire after 30 days from the day when you or a third party designated by you, with the exception of the carrier, takes over the goods that were delivered last.

When exercising the right to withdraw from the contract, inform us of your decision to withdraw from this contract by a clear statement (for example, by letter sent by post or e-mail) to the address **VIMRON s. r. o., with registered office at Kopčianska 35, 851 01 Bratislava**, or by email to **support@vimron.com**. For this purpose, you can use the sample form for withdrawing from the contract, which we handed over or sent to you.

If you are interested, you can fill out and send a sample withdrawal form or any other unequivocal declaration of withdrawal electronically via our website www.vimron.com/support. If you use this option, we will immediately confirm the withdrawal from the contract on a durable medium (for example by e-mail).

The withdrawal period is preserved if you send a notice of exercise of the right to withdraw from the contract before the withdrawal period expires.

2. Consequences of withdrawal from the contract

After withdrawing from the contract, we will return all payments that you made in connection with the conclusion of the contract, especially the purchase price, including the costs of delivering the goods to you. This does not apply to additional costs if you have chosen a different type of delivery than the cheapest standard delivery method we offer.

Send the goods back to us no later than 14 days from the day of exercising the right to withdraw from the contract. The period is considered to be preserved if you send the goods back before the 14-day period has expired. You bear the direct costs of returning the goods. You are only responsible for any reduction in the value of the goods as a result of handling them in a manner other than what is necessary to determine the nature, properties and functionality of the goods.

Payment for the purchased goods will be paid to you only after the returned goods have been delivered back to our address or after the presentation of a document proving the return of the goods, whichever occurs first.

Payments will be returned to you without undue delay, at the latest within 14 days from the day we receive your notice of withdrawal from this contract. Their payment will be made in the same way that you used for your payment, if you did not expressly agree to another payment method, without charging any additional fees.

Form for withdrawing from the contract for the sale of goods

Complete and send this form only if you wish to withdraw from the contract to the address:

VIMRON s. r. o., with registered office at Kopčianska 35, 851 01 Bratislava

or by email at **support@vimron.com**

I/we hereby announce*, that I/we are resigning*

from the contract for this **goods**: .....

Date of order/date of receipt*: .....

Name and surname of the consumer/consumers*: .....

Address of the consumer/consumers*: .....

Date: .....

Signature of the consumer/consumers* .....
(only if this form is submitted in paper form)

* Cross out if not applicable.

Instruction on exercising the consumer's right to withdraw from a contract for services or a contract for the provision of electronic content

1. Right to withdraw from the contract

You have the right to withdraw from this contract without giving a reason within 30 days. The period for withdrawing from the contract expires after 30 days from the date of conclusion of the contract.

When exercising the right to withdraw from the contract, inform us of your decision to withdraw from this contract by a clear statement (for example, by letter sent by post or e-mail) to **VIMRON s. r .o. , with registered office at Kopčianska 35, 851 01 Bratislava**, or by email to **support@vimron.com**. For this purpose, you can use the sample form for withdrawing from the contract, which we handed over or sent to you.

If you are interested, you can fill out and send a sample withdrawal form or any other unequivocal declaration of withdrawal electronically via our website www.vimron.com/support. If you use this option, we will immediately confirm the withdrawal from the contract on a durable medium (for example by e-mail).

The withdrawal period is preserved if you send a notice of exercise of the right to withdraw from the contract before the withdrawal period expires.

2. Consequences of withdrawal from the contract

After withdrawing from the contract, we will return all payments you made in connection with the conclusion of the contract, especially the purchase price.

If you requested the start of the provision of services during the period for withdrawal from the contract, you are obliged to pay us the price for the services actually provided until the day when you notified us of your decision to withdraw from this contract.

Payments will be returned to you without undue delay, at the latest within 14 days from the day we receive your notice of withdrawal from this contract. Their payment will be made in the same way that you used for your payment, if you did not expressly agree to another payment method, without charging any additional fees.

Form for withdrawing from the contract for services or the contract for the provision of electronic content

Complete and send this form only if you wish to withdraw from the contract to the address:

VIMRON s. r. o. , with registered office at Kopčianska 35, 851 01 Bratislava

or by email at **support@vimron.com**

I/we hereby announce*, that I/we are resigning*

from the contract for the provision of this **service**: .....

Date of order/date of receipt*: .....

Name and surname of the consumer/consumers*: .....

Address of the consumer/consumers*: .....

Date: .....

Signature of the consumer/consumers* .....
(only if this form is submitted in paper form)

* Cross out if not applicable.