VIMRON s. r. o. Data Act Statement

This document explains your rights under REGULATION (EU) 2023/2854 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 13 December 2023 on harmonised rules on fair access to and use of data, amending Regulation (EU) 2017/2394 and Directive (EU) 2020/1828 (hereinafter referred to as the "DATA ACT")

What You Should Know About Our Products Before Purchase

Our products generate data such as location, temperature, battery status, and also event signals in a standardized CSV format, depending on the individual customer configuration. The estimated volume of this data does not exceed 1000KB per month.

Most of our products support continuous real-time data generation depending on the configured mode and network (e.g., NB-IoT vs. offline mode with batch transmission).

Data generated by our products is temporarily stored in the internal memory of the devices and subsequently stored in the Vimron IoT Platform cloud storage. The retention period of this data depends on the selected service provided by VIMRON s. r. o. The standard data retention period ranges from 1 to 3 years based on the customer's selected service. The customer has full control over the data and may delete it at their discretion even during the period the service is active.

The customer can access the data via the Vimron IoT Platform web interface, API, mobile application, and has the option to export the data in standardized CSV format.

What You Should Know Before Ordering and Using Vimron IoT Platform Services

Through the Vimron IoT Platform, you have access to the data generated by our products (see: What You Should Know About Our Products Before Purchase). Data is collected at intervals defined by the customer – for example, every minute, hour, once a day, or upon a user-defined event such as vehicle movement. For location-based products, the estimated data volume is 0–1000 KB per month; for sensor-based products, the estimate is 0–500 KB per month. Data is typically stored in the Vimron IoT Platform cloud infrastructure (EU-based) for at least 1 year, depending on the type of service selected by the customer. The customer has full control over the data and can delete it at their discretion at any time.

The service provided via the Vimron IoT Platform also generates data from related services, such as diagnostic information, performance statistics, and alarms. Diagnostic data is anonymized and inaccessible to the customer, used exclusively by our company to improve product and service quality.

The customer can access the data via the Vimron IoT Platform web interface, API, and mobile application, and can export the data in standardized CSV format.

VIMRON s. r. o. uses some aggregated and anonymized data to improve services and optimize performance. This data is not sold or shared with third parties except for legally defined reasons (e.g., law enforcement authorities)

The data holder is VIMRON s. r. o., Kopčianska 35, 851 01 Bratislava, Slovakia.

You can contact us via:

- Email: **support@vimron.com**
- Phone: **+421 904 600 606**
- Customer Portal: **Vimron IoT Platform**

Customers may request data sharing with third parties (e.g., carrier, insurance company) via the Vimron IoT Platform or API. Customers can configure data and event sharing after logging into the Vimron IoT Platform by exporting to predefined contacts and endpoints using email, SMS, or API, depending on the selected service. Customers can stop data sharing at any time.

Customers are entitled to file a complaint about any alleged violation of the provisions of Chapter II of the DATA ACT with the competent authority designated under Article 37 of the DATA ACT.

The duration of the contract between the customer and VIMRON s. r. o. is governed by the General Terms and Conditions, which are publicly available at www.vimron.com/legal. The standard service term is 12 months with automatic renewal unless agreed otherwise. The contract may be terminated with a 30-day notice period.

If you require additional information not covered here, feel free to contact us.